

March 17th, 2020

Important update regarding COVID-19 and your support from Thresholds Homes and Supports:

In response to the current global crisis in regards to COVID-19, this letter is to inform you that Thresholds Homes and Supports has implemented additional measures to ensure the safety, health, and welfare of the individuals we support. It has been decided that staff will not be meeting with individuals face-to-face until further notice. We will continue to monitor this situation closely. Essential services will continue on an individual basis (eg. injections, medications deliveries, etc.) with modifications consistent with Public Health Pandemic Guidelines.

In the meantime, please call the following numbers if you need more information regarding COVID-19 or if you believe you are symptomatic:

Public Health - 519-575-4400

Telehealth - 1 866-797-0000

Health Link - 811

If you need support with mental health, addictions, counselling, housing and more, contact your primary worker at 519-742-3191 and ask to be directed to them.

In case of mental health crisis, call Here 24/7 at 1-844-437-3247.

Thank-you for your understanding. We are wishing you good health during this difficult time. Please monitor the Thresholds Homes and Supports social media pages for updated information.

On behalf of Carmen Abel, Director of Community Services and Housing,

Thresholds Homes and Supports

236 Victoria St N, Kitchener

519-742-3191

Facebook: Thresholds Homes and Supports

Twitter: @welcome2THS

www.thresholdssupports.ca